

History and Overview

In September 2010, Good Shepherd Ministries surveyed 669 people using its services. 9.7% of those surveyed identified themselves as Veterans.

This number was higher than anyone expected, given that Veterans make up only 4% of the adult male population in Canada, and less than 1% of the adult female population.* The survey inspired Good Shepherd Ministries, Veterans Affairs Canada (VAC) and the Royal Canadian Legion to form a partnership to help homeless Veterans in Toronto.

As a result of that partnership, two VAC case managers worked out of Good Shepherd Centre until 2018. The Royal Canadian Legion contributed and continues to contribute financial assistance to newly housed Veterans.

In 2016, Good Shepherd added a Veterans Transition Worker to provide intensive case management to Veterans with more complex needs.

In 2019, Good Shepherd established a Veterans Housing Navigation team by adding peer support to its case management services.

*Statistics Canada 2018



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Reg. Charitable No. 89250 8169 RR0001

GOODSHEPHERD.CA

Veterans Housing Navigation



Veterans Housing Navigation

Until all of us are home.



Intensive case management and peer support for Veterans who are homeless or at risk of homelessness.

Located at:

Good Shepherd Centre
412 Queen Street East
Toronto, Ontario
M5A 1T3

Phone: 416.869.3619 x 276 or 280

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Providing Veterans with a Wide Range of Services

The Veterans Housing Navigation team provides case management and one-on-one support in the community for Veterans whose service has been verified.

Case Management

The Veterans Housing Navigation team provides comprehensive and, when needed, intensive case management for up to 30 Veterans over the course of a year. This case management includes assistance with finding housing and help with connecting clients to local supports within their community.

Drug & Alcohol Recovery Enrichment (DARE)

Veterans are given priority access to 5 DARE beds. The DARE Program at Good Shepherd Centre is an abstinence-based residential program for homeless men with addictions who need a supportive safe place to live until they begin treatment and/or find housing. DARE clients receive pre and post treatment services in addition to shelter, meals, clothing, and more.

Living Better

The Veterans Housing Navigation Team facilitates a group that addresses the unique needs of Veterans. The group is a safe place where Veterans can freely discuss and share their concerns. Some topics covered in past groups: communication, anger management, self care, stress management, tenants rights, addictions and mental health. The group will also provide practical skill development, e.g. food preparation.

Who Can Use These Services?

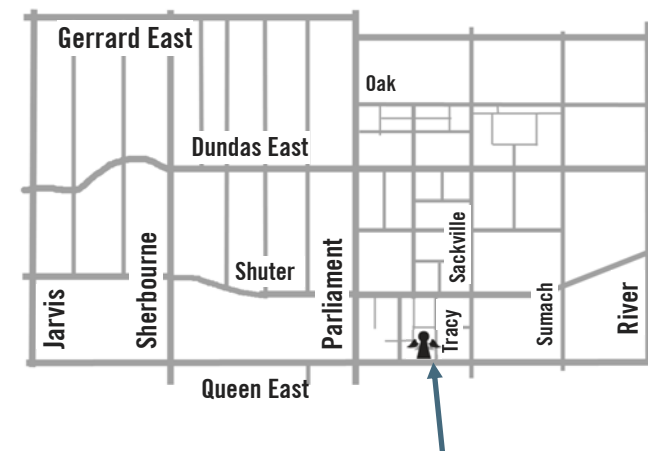
You may be eligible to use these services if you are:

- a former member of the Canadian Armed Forces (Regular and Reserve Force) who has completed basic military training and has been released from the forces with an honourable discharge;
- a member of the armed forces from an allied country.

For More Information

Veterans Housing Navigation Team
Good Shepherd Centre
412 Queen Street East
Toronto, Ontario
M5A 1T3

416.869.3619 x 276 or x 280



Good Shepherd Centre

412 Queen St. East

By TTC:

Queen streetcar to Sackville or Parliament Street

OR

65 Parliament bus to Queen Street

Walk east on Queen (north side) to 412 Queen Street East.